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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/662,858	09/13/2000	Scott L. Williams	19852-000110US	2122
20350	7590 07/08/2004		EXAMINER	
TOWNSEND AND TOWNSEND AND CREW, LLP			SHAH, SANJIV	
TWO EMBARCADERO CENTER EIGHTH FLOOR		ART UNIT	PAPER NUMBER	
SAN FRAN	CISCO, CA 94111-3834	2176	<i>[</i>	
			DATE MAILED: 07/08/2004	6

Please find below and/or attached an Office communication concerning this application or proceeding.

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	Application No.	Applicant(s)			
	09/662,858	WILLIAMS ET AL.			
Office Action Summary	Examiner	Art Unit			
-	Sanjiv D. Shah	2176			
The MAILING DATE of this communication app Period for Reply	pears on the cover sheet with the	correspondence address			
A SHORTENED STATUTORY PERIOD FOR REPLY THE MAILING DATE OF THIS COMMUNICATION.  - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication.  - If the period for reply specified above is less than thirty (30) days, a reply If NO period for reply is specified above, the maximum statutory period of Failure to reply within the set or extended period for reply will, by statute Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b).	36(a). In no event, however, may a reply be ti y within the statutory minimum of thirty (30) da vill apply and will expire SIX (6) MONTHS fron , cause the application to become ABANDONI	mely filed ys will be considered timely. n the mailing date of this communication. ED (35 U.S.C. § 133).			
Status					
1) Responsive to communication(s) filed on 13 Se	eptember 2000.				
, , , , , , , , , , , , , , , , , , , ,	action is non-final.				
3) Since this application is in condition for allowar	' <del>_</del>				
closed in accordance with the practice under E	x parte Quayle, 1935 C.D. 11, 4	53 O.G. 213.			
Disposition of Claims					
4) ☐ Claim(s) 1-41 is/are pending in the application. 4a) Of the above claim(s) is/are withdray 5) ☐ Claim(s) is/are allowed. 6) ☐ Claim(s) 1,14,20,23,26,33 and 36 is/are rejected. 7) ☐ Claim(s) 2-13,15-19,21,22,24,25,27-32,34,35 and 36 is/are rejected. 8) ☐ Claim(s) are subject to restriction and/or Application Papers	wn from consideration. ed. and 37-41 is/are objected to.				
9) ☐ The specification is objected to by the Examine	r				
10) The drawing(s) filed on is/are: a) acceptable		Examiner			
Applicant may not request that any objection to the					
Replacement drawing sheet(s) including the correct	=	• •			
11)☐ The oath or declaration is objected to by the Ex		•			
Priority under 35 U.S.C. § 119					
12) Acknowledgment is made of a claim for foreign a) All b) Some * c) None of:  1. Certified copies of the priority documents 2. Certified copies of the priority documents 3. Copies of the certified copies of the priority documents application from the International Bureau * See the attached detailed Office action for a list	s have been received. s have been received in Applicat rity documents have been receiv u (PCT Rule 17.2(a)).	tion No red in this National Stage			
Attachment(s)					
1) Notice of References Cited (PTO-892)	4) Interview Summar				
<ol> <li>Notice of Draftsperson's Patent Drawing Review (PTO-948)</li> <li>Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)         Paper No(s)/Mail Date     </li> </ol>	Paper No(s)/Mail D 5)  Notice of Informal   6)  Other:	Patent Application (PTO-152)			

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## **DETAILED ACTION**

## Claim Rejections - 35 USC § 112

- The following is a quotation of the second paragraph of 35 U.S.C. 112:
   The specification shall conclude with one or more claims particularly pointing out and distinctly claiming the subject matter which the applicant regards as his invention.
- 2. Claims 1, 14, 20, 23, 26, 33 and 36 are rejected under 35 U.S.C. 112, second paragraph, as being indefinite for failing to particularly point out and distinctly claim the subject matter which applicant regards as the invention.

Regarding claims 1, 14, 20, 23, 26, 33 and 36, the claim limitation states, "initiating the action upon determining that the first browser has exited the web site". It is unclear as to where the action is taken and who takes the action. It is suggested to combine limitation of claim 2 in claim 1 to overcome the rejection. Similarly, claims 14, 20, 23, 26, 33 and 36 should also include similar limitation as in claim 2.

3. Claims 2-13, 15-19, 21-22, 24-25, 27-32, 34-35 and 37-41 are objected to as being dependent upon a rejected base claim, but would be allowable if rewritten in independent form including all of the limitations of the base claim and any intervening claims.

Regarding claims 2-13, 15-19, 21-22, 24-25, 27-32, 34-35 and 37-41, the cited prior art fails to teach alone or in combination the claimed invention of initiating the action upon determining the website has been exited by communicating the message from user to server and receiving a form in response and presenting the form to the user. The cited prior art in general teaches the pop-up window or form generation based on click

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pattern but fails to specifically teach generating form based monitoring of web page exit as claimed. Therefore the invention if presented in independent form would be allowable over the cited prior art.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Sanjiv D. Shah whose telephone number is (703) 305-8355. The examiner can normally be reached on M-F 9-5:30.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Joseph H Feild can be reached on (703) 305-9792. The fax phone number for the organization where this application or proceeding is assigned is 703-872-9306.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

> Sanjiv D. Shah **Primary Examiner** Art Unit 2176

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S. Shah June 28, 2004